

**Please read these Terms & Conditions before booking a treatment and raise any questions before booking a Reiki treatment or a Reiki course, otherwise the Terms & Conditions will be deemed accepted.**

## **REIKI COURSES**

### Payment

An invoice will be sent to you on booking and this non refundable deposit\* is required to secure your place on your Reiki course and the remainder is due no later than 14 days prior to your Reiki course. The invoice can be paid by debit card.

Your manual will be sent to you once the balance has been received so that you can read your manual and familiarise yourself with the material before the course.

### Reiki Course Cancellation Charges

Cancellation must be given 14 days prior to the Reiki course for a refund. The refund of any course fees paid in advance of the course will be given less the non refundable deposit and any invoice charges. The cancellation must be made in writing by email to admin @reiki-healer.co.uk and you must have received acknowledgement by email from us that we have received your cancellation otherwise it will not be deemed accepted.

Note: A Reiki Course can only be rescheduled more than 14 days prior to the course, if agreed by the Reiki course provider on one occasion only. However, we can not guarantee further availability as courses do get very fully booked. The deposit remains non refundable and will not be returned at any time once paid, in any circumstances. If the rescheduled course is cancelled within 14 days of the course no refund will be given.

For cancellation less than 14 days prior to the course no refund will be given and the course can not be rescheduled. Note: The Reiki course can not be rescheduled in any eventuality within 14 days of the course.

\* See Reiki Courses for Deposit amounts

### In Event of Illness During the Reiki Course

If the student falls ill during the course, the course can not be continued at a later date.

In case of emergency, the student's next of kin will be contacted as per the details Registration Form or the appropriate medical attention sought eg. 999.

## **REIKI & HEALING TREATMENTS**

### Reiki Treatment Cancellation Charges

1. If a client wishes to cancel a treatment without incurring a charge, the client must provide the consultant with not less than 48 hours prior notice or reschedule the treatment.
2. If the client cancels the treatment by providing 24-48 hours prior notice to the consultant and does not reschedule, a 50% fee will be levied.
3. If the client cancels the treatment and provides the consultant with less than 24 hours prior notice and does not reschedule the treatment, then a 100% fee will be levied.
4. If the client does reschedule the treatment but cancels for a 2nd time within 48-24 hours of the appointment a 50% fee will be taken, and within 24 hours, the full fee will be taken. An appointment can only be rescheduled once.